



## **TERMS AND CONDITIONS**

### **Terms of Sales:**

Standard payment terms are Net 30 for established credit accounts. For new dealers, Net 30 payment terms will be established after the first 5 orders have been placed. Prior to established credit accounts payment can be made with Check or Credit Card.

### **Shipping:**

All orders comply with standard UPS ground shipping, and ship F.O.B., Westmont, IL via our FedEx or UPS carrier. Freight shipments for larger orders are available through our LTL carriers. Drop shipment orders should be faxed or emailed and confirm will be provided. All shipping confirmation will be provided through email. Shipping quotes available upon request. SandLock Sandbox charges a \$4.00 Drop-Ship fee for the use of our Drop-ship Program.

### **Return Policy:**

**Guaranteed Satisfaction** – Within 60 days of your purchase date, if your customer is not satisfied with our products, for any reason, SandLock® Sandbox, Inc. will refund the full purchase price minus any shipping costs. SandLock® Sandbox will reimburse all shipping costs for products that are determined to be faulty in workmanship, or material. A 15% restocking fee will be assessed to returned merchandise that was ordered in error, and subsequently returned. Please call SandLock® Sandbox, LLC. (SLS) Customer service at (1-630-963-9422) for a Return Merchandise Authorization (RMA) number to return the product together with a copy of the original invoice in the original and undamaged packaging.

### **SandLock® Sandbox Registered Trademarked Logo Usage:**

SandLock® Sandbox requires all printed material to contain the trademarked SandLock® Sandbox Logo within their advertisements. All digital artwork shall be supplied by SandLock® for use in advertisement.

Authorized Signature \_\_\_\_\_ Date \_\_\_\_\_

**FAX: Completed and Signed Terms and Conditions to 630-963-9444, or email to [Sandlock@sbcglobal.net](mailto:Sandlock@sbcglobal.net)**

1069 Zygmunt Circle • Westmont, IL 60559 • Phone: 630-963-9422 • Fax: 630-963-9444

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