



The Sandbox Company

2013 Drop-Ship Program

Standard Ground shipments: SandLock uses FedEx Ground Services as our preferred ground carrier. All of our products and packaging comply with UPS/FedEx ground shipping. Freight shipments for larger orders are available through our LTL carriers. Shipping quotes are available upon request.

FOB: All orders are sent out via our warehouse in Westmont, IL 60559

Drop-ship Fee: SandLock Sandbox charges a \$4.00 Drop-Ship fee for the use of our Drop-ship Program.

Standard Lead-Time: Our standard lead-time for in-stock items is 7-10 business days from order confirmation to shipment.

Ordering: Orders can be placed either by faxing us at 630-963-9444, or by e-mail @ sandlock@sbcglobal.net. Please include phone number and contact of customer receiving order.

Order Confirmation: Order received via fax or e-mail will be confirmed within 24 hours of receipt, and a shipping date will be provided.

Tracking Info: Upon shipment of order, a tracking # will be e-mailed to you for your reference.

Invoicing: Our preferred method of invoicing is to email invoices directly to the Accounts Payable representative. If e-mailed invoices are can not be received please provide fax number.